



Recall Clarification / Process

Between mid June and the end of August of last year, our piston supplier used an improper plastic causing the piston to stick in specific localities where temperature variations between cold nights and hot days are too severe for the piston legs. The problem was corrected and the piston was further reinforced.

We have announced a voluntary recall for **ONLY** units that were manufactured between mid June and end of August of last year and we posted the effected serial numbers on our website. We asked if CPSC would post it on their website as well.

Please check the front page of our website: vacless.com to see if any of your units is affected and let us know so we can expedite replacements to you. Vacless will pay for the cost of replacing the recalled units.

Process Summary:

1. Compare your purchased unit serial number to the recalled units serial numbers as listed on Vacless.com website or on CPSC.org website and determine if the unit is to be recalled or not.
2. Vacless has informed all the distributors of their effected serial numbers. However Vacless could not locate the final destination of the effected unit unless a warranty card was reported to Vacless.
3. If your unit is found to be recalled, please call Vacless at (818)899-1755 to report the serial number.
4. Vacless will ship the unit replacement once reported. Return shipping paperwork will be included to ship back (free of charge) the recalled unit.

Attached to this "clarification" is a letter addressed to Health Departments just in case a contractor encounters a misunderstanding of a health department official with respect to Vacless SVRS devices.

To whom it may concern / Health department official:

I have submitted my plans for a project in which I will use a safety vacuum release system manufactured by Vacless Systems, Inc. and having model number SVRS10ADJ. I am aware that this specific model number is subject to a recall being enforced by the U.S. Consumer Product Safety Commission (“CPSC”). However, the CPSC recall ONLY involves the following serial numbers:

061040994 through 061041353
071040437 through 071040536
071040570 through 071040574
071040627 through 071041125
081040001 through 081040667

Now that I am aware of the CPSC recall, I will only use a unit that does NOT have any of the abovementioned serial numbers. Once the product is installed, I will report the actual serial number used on the State Contractor’s Self-Certification Form or any other manner that you deem appropriate.

Thank you,

Name:.....

Signature:.....

Date:..... "